

ATTACHMENT 1

COLORADO RIVER MANAGEMENT PLAN

2012 COMMERCIAL OPERATING REQUIREMENTS

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Introduction

These Commercial Operating Requirements (CORs) address on-river activities engaged in by the Concessioner. A copy of these CORs must be carried by each trip leader. The Service may delay or terminate trips at any point along the river corridor if conditions, as set forth herein, are not met, or until noted deficiencies are corrected.

I. WATERCRAFT AND CAPACITIES

A. Types of Watercraft

The Concessioner must maintain a list of watercraft it uses, as approved by Grand Canyon National Park (Park). The Concessioner's currently approved list is at Attachment 4 to the Operating Plan. *The Concessioner must carry its approved boat list with its CORs on each trip.* While most current designs have offered a reasonable degree of safety, additional improvements that afford increased safety and comfort for clients and crew are strongly recommended. The Service must approve changes of watercraft types or capacities.

B. Capacities

Passenger capacities have been established for each watercraft operated. Capacities are for the total number of persons on a boat, crew included, and may not be exceeded except at the discretion of the Service for purposes of inspections or in emergencies. New boat types may be considered by the Service on a case-by-case basis.

Capacities are as follows:

Boat Type	Capacity
10-Man Paddle Raft – 16 ft	7
Avon – Paddle – 18 ft	9
Avon – Paddle – 16 ft	7
Avon Adventure – Paddle – 14 ft	7
Avon Pro – Paddle – 15 ft	7
Avon Spirit – 18 ft	7
Avon Super Pro – 18 ft	7
Canyon Inflatable – 17 ft, 18 ft	6
C-Craft – 37 ft	23
Colorado Headwaters – 18 ft	6
Demaree – 18 ft	6
Demaree – Paddle – 18 ft	9
DIB – Chubasco – 22 ft	8
Domar Zambezi – 18 ft	6
Dory – 18 ft	6
Havasut – 17 ft	6
J-Rig – 32 ft	18
J-Rig – 37 ft	23

Maravia – 18 ft	6
NRS – 18 ft	6
Rogue River – 18 ft	6
Snout – 22 ft	8
Sotar – Oar – 18 ft	6
Sotar – Paddle – 14 ft, 16 ft	7
Sotar – Paddle – 14 ft, 16 ft, 18 ft	7
Sotar – Paddle – 18 ft	9
Sotar – Paddle – 18 ft	9
Sotar II – 18 ft	6
Sotar Paddle – 14 ft, 16 ft	7
S-Rig – 33 ft, 35 ft, 37 ft	18
S-Rig – 39 ft	18
Wing – 18 ft	6
Wing – Self-bailing – 18 ft	6

C. Individual Watercraft

The use of individual watercraft by clients, such as inflatable or hard shell kayaks, is allowed by the Service

If the Concessioner intends to provide or allow its clients to use alternative craft, such as boogie or rescue boards, a request must be made to the Service at least three weeks in advance.

Motorized personal watercraft are prohibited under all circumstances.

Crewmembers on commercial river trips may not use inflatable or hard-shell kayaks unless they are acting as safety boaters for clients who are using them. The Service may require additional crew for kayak safety, specifying the ratio of passengers in kayaks or canoes to safety boaters.

D. Registration

All motorized watercraft operating on the Colorado River within the Area must be registered, must carry on board at all times a valid registration card, and must properly display registration numbers and decals, in accordance with the Arizona Boating and Water Sports Law (AGF, Article 5, R5-321 and R5-322).

E. Name and Logo

The Concessioner's name and logo must be displayed on watercraft in block lettering no less than six inches in height to aid in aerial observation/identification during emergencies. This applies to rafts and dories only and not to inflatable or hard shell kayaks.

F. Best Management Practices

1. When using motors the Concessioner must use Best Management Practices (BMPs). Currently that means the Concessioner must use four stroke engines. Other engines, such as E-tech two strokes, that meet or exceed the criteria of four stroke engines with respect to emissions and noise, may be approved on a case-by-case basis. The Concessioner is encouraged to experiment with new technology as it becomes available. Requests for such experimental use must be made through the Service.

Best Management Practices are policies and practices that apply the most current and advanced means and technologies available to the Concessioner to undertake and maintain a superior level of environmental performance reasonable in light of the circumstances of the operations conducted under the Contract. BMPs are expected to change from time to time as technology evolves with a goal of sustainability of the Concessioner's operations. Sustainability of operations refers to operations that have a restorative or net positive impact on the environment.

2. The Concessioner is encouraged to use Best Management Practices in all other aspects of its operation.

II. EMERGENCY EQUIPMENT AND PROCEDURES

A. Personal Flotation Devices (PFDs)

1. Each passenger and guide must wear a PFD at all times while on the Colorado River above Separation Rapid. Below Separation Rapid, children 12 and under must wear PFDs as required by Arizona State Law. The Concessioner must ensure that each passenger's PFD has an identifying mark, is fitted for that particular passenger, and worn only by that passenger for the entire trip. The trip leader must inspect each PFD for compliance with U.S. Coast Guard standards.
2. Passengers of all ages must wear U.S. Coast-Guard-approved Type V PFDs. Clients on kayak support trips may wear Type III PFDs while kayaking. Refer to Supplement G, "Superintendent's Compendium and Applicable Code of Federal Regulations" for requirements for PFDs.
3. Boatmen and crew may use U.S. Coast Guard-approved Type I, Type III, or Type V PFDs.
4. A Type IV throwable device is required for each vessel greater than 16 feet long, per U.S. Coast Guard requirements. A standard throw rope is recommended for all rafts and dories.

B. Navigation Light

Rafts and boats operating at night must comply with U.S. Coast Guard navigation light requirements.

C. Incident Response

When incidents involving stranded boats and/or passengers occur, the priority is life-safety first, environmental concerns second, and property salvage third. The Service will coordinate such activities with the Concessioner in determining the minimum level of response by both the Service and the Concessioner to achieve these goals. The Concessioner is responsible for the cost of such incidents.

D. First Aid

Each trip must carry a major first aid kit with items highly recommended for inclusion in the first aid kit listed in Supplement D, "Suggested First Aid Items." A smaller first aid kit must be on each additional boat. See Supplement D, "Suggested First Aid Items" for additional information.

E. Communications and Signaling

Emergency signaling equipment must include a signal mirror of the U.S. Air Force type, a set of orange signal panels, three feet by eight feet, and a satellite telephone. A ground-to-air radio is also recommended. Initial satellite telephone requests for emergency evacuations must be placed through Park Dispatch at (928) 638-7911 prior to contacting the Concessioner's office.

F. Emergency Equipment

1. Each oar-powered raft must carry one extra set of oars. Two extra paddles are acceptable for inflatable paddle craft. A spare paddle must be carried for every four kayaks and whitewater canoes, and may be carried on the support boat or on individual boats.
2. One extra motor must be carried for each motorized raft used. Also to be carried are spare parts of the types most commonly found to break and need replacement under river-running conditions, such as propellers, water pumps, and shafts.
3. When inflatable rafts or pontoons are used, each river trip must carry two operable air pumps (one primary and one backup).
4. Every river trip must carry a boat patching and repair kit.
5. Each trip must carry one or more accurate maps or guides of the Colorado River in Grand Canyon National Park.
6. Each trip must carry a copy of the Commercial Operating Requirements and the Concessioner's approved boat list.

G. Fuel Procedures

1. Spare fuel containers must be approved for the use of fuel storage (i.e. UL listed) and not exceed 5 gallons.
2. Fuel containers must be secured tightly to the boat to prevent drips and spills and should be stored in secondary containment

3. Each motorized trip will carry cleanup equipment capable of cleaning up and containerizing three gallons of gasoline. The Concessioner will train its guides in the use of such kits.

H. Generator Use Limitation –

Generator use will be limited to emergency situations and inflating rafts. Generators may not be used in the river corridor for the other purposes including providing power for lights, appliances or sound equipment.

I. Incident Reports

1. The Concessioner must report to the Service:
 - a. All incidents resulting in evacuation from the canyon.
 - b. Personal injury requiring more than first aid.
 - c. The death or disappearance of any trip participant.
 - d. Property damage greater than \$500.
 - e. Assistance provided to other Concessioners or private individuals involving any of those same situations.
2. The Concessioner must give a completed River Trip Incident Report Form to the Park Ranger at the time of evacuation, or to the Phantom Ranch or Meadview Ranger, or mail it to the River District Office within 48 hours of trip completion (the equipment pull date, when crew and equipment take off the water).
3. Each trip must carry a copy of the River Trip Incident Report Form. The form is available through the Permits Office or the Concessioner may make and use duplicates of Supplement I, "River Trip Incident Form."
4. The Concessioner must fax or telephone notification of any evacuation for a serious injury or an injury requiring hospitalization that is completed by another agency to the River District Office within 24 hours of the incident.
5. The Service reports all incidents occurring "on the water" to Arizona Game and Fish. Arizona Game and Fish may contact the Concessioner for additional details.
6. The Concessioner must also immediately report to the Park Dispatch at (928) 638-7805 the following incidents:
 - a. Any fires.
 - b. Any motor vehicle accidents.
 - c. Any incident that affects Area resources.

- d. Any known or suspected violations of the law.
7. Hazardous or Non-hazardous Substance Spills. The Concessioner must report spills of hazardous or non-hazardous substances immediately to Park Dispatch and the Park Chief of Maintenance. Refer to the Contract, Addendum 1. General Provisions, Section 4. Environmental Data, Reports, Notifications, and Approvals for additional information. Information must include the location spilled and the approximate amount spilled.

J. Gastrointestinal Illness Reports

1. Human Illness Reporting. The Concessioner must report promptly to Park Dispatch information on all human communicable illnesses, whether employees or clients. The U.S. Public Health Service Consultant may investigate this information, along with other information received, to help identify outbreaks of illness associated with contaminated water or food sources, or caused by other adverse environmental conditions. The Concessioner may make initial reports by telephone.
2. The Concessioner must report any gastrointestinal illnesses which occur on the river during a river trip or following a river trip. The timing of that report depends on the number of people ill. See Supplement J, "River Trip Gastrointestinal Illness Reporting Instructions" and Supplement K, "Confidential River Trip Gastrointestinal Illness Report Form" for further information.
3. The trip leader must complete the Confidential River Trip Gastrointestinal Illness Report Form for each person (client and/or crewmember) who becomes ill at the time of onset of illness. The Concessioner must ask those who report a gastrointestinal illness following a river trip to complete a Confidential River Trip Gastrointestinal Illness Report Form. Instructions and forms must be carried on all trips, and may be duplicated as needed from this document.

K. Aircraft Operations (Other than Authorized Client Exchanges)

1. See Supplement C, "Helicopter Evacuations" for evacuation procedures and a checklist for preparing for a helicopter evacuation.
2. Helicopter evacuations are available only for medical emergencies. Only the Service may make such arrangements.
3. Use of aircraft in and over the Area is limited to official flights needed to support and carry out emergency operations or essential management activities in cases where there are no practical alternatives or when alternative methods would be unreasonable considering such factors as safety, effects on resources, and visitor enjoyment. Only the Service may arrange or coordinate such flight use. The Concessioner is responsible for all aircraft costs, but may bill its clients for such costs in medical/injury-related situations.

III. TRIP LEADER AND GUIDE REQUIREMENTS

A. Maintaining Records of Trip Leader and Guide Requirements

1. The Concessioner must maintain all guide information up-to-date in the River Guide License Database on the Online Launch Calendar (OLC).

Although the Service continues to require certain minimum experience levels and first aid and food handler's certifications for trip leaders and guides, beginning in 2007 the Service no longer certifies river guides or issue guide cards. The Concessioner is solely responsible for ensuring that all its trip leaders and guides meet the minimum requirements established by the Service. The Concessioner must maintain on file in its office a resume of each of its guides and copies of the guide's current first aid card and food handler's certification. The resume must include, at a minimum, the guide's name, birth date, address, telephone number, and a list or description of the guide's river-running or river-guiding experience.

2. The Concessioner must ensure that trip leaders and guides are appropriately qualified and certified in accordance with the Service requirements prior to departing the Concessioner's warehouse. This includes ensuring that the certification information is up to date in the River Guide License Database function of the OLC.
3. The Concessioner must maintain records of its guides' qualifications and provide them to the Service on request.

B. Guides

1. A guide must:
 - a. Be at least 18 years old.
 - b. Have completed at least six trips through Grand Canyon National Park on the Colorado River as a boat operator or as an apprentice under a qualified guide where actual boat operation and control were observed by another guide, at least three of which must have been in the type of craft to be operated with clients. With the approval of the concessioner, comparable experience on other rivers may be substituted for not more than three of the six trips, on a case by case basis.
 - c. Possess working knowledge of all environmental protection equipment and sanitation procedures for river trips in the Area.
 - d. Possess knowledge of the state of Arizona, U.S. Coast Guard, and National Park Service regulations applicable to boats carrying clients for hire, including the rules of navigation (channel markers, rights of way, types of buoys, etc.).
 - e. Possess knowledge of federal regulations protecting natural and cultural resources from human impact.
 - f. Be certified in Wilderness Advanced First Aid (WAFA) through a program sponsored in the United States. Higher emergency medical certifications obtained in the United States above WAFA also qualify (WFR, EMT, WEMT, and Emergency Medical Doctor).

- g. Possess current Cardiopulmonary Resuscitation (CPR) Certification.
 - h. Possess current food handler's certificate from a recognized entity that holds training classes and issues certificates.
2. A guide must possess the following skills, as verified by the Concessioner.
- a. Ability to safely navigate the river.
 - b. Ability to operate the emergency communications equipment carried by the Concessioner and knows evacuation procedures.
 - c. Knowledge of American Indian perspectives on Grand Canyon resources, Grand Canyon natural and human history, points of interest encountered, and the ability and willingness to impart this knowledge to clients.
 - d. Working knowledge of the safety aspects and equipment repair procedures for each type of craft operated.

C. Trip Leaders

1. A trip leader is a person whose character, personality, and capabilities qualify him/her as a responsible leader. A trip leader must be in charge of each river trip.
2. In addition to meeting the guide qualifications specified above, the trip leader must:
 - a. Have completed at least 10 trips through Grand Canyon National Park on the Colorado River as a guide, in addition to the six trips required to achieve trip guide status. Participation in the annual Guide Training Seminar trip may count as two trips for this purpose, if the hiring Concessioner so determines.
 - b. Be knowledgeable and capable of giving orientation talks to all clients throughout the trip as verified by the Concessioner. This required orientation must cover personal life preservers, boating safety, swimming, hiking safety, drinking water, sanitation, and cultural and natural history of the Grand Canyon.
 - c. Be certified as a Wilderness First Responder (WFR) through a program sponsored in the United States. Higher emergency medical certifications obtained in the United States above WFR will also qualify (EMT, WEMT, and Emergency Medical Doctor).
 - d. Have current Cardiopulmonary Resuscitation (CPR) Certification.
 - e. Have a current food handler's certificate from a recognized entity that holds training classes and issues certificates. These certificates are valid for three years.

D. Use of Alcohol and Controlled Substances by Employees While Engaged in River Trips

1. The Concessioner is responsible for the safety and well being of its clients at all times. The use of alcoholic beverages by concession staff while actively engaged, or within four hours of when it can be expected they will be engaged, in on-river operations, is not permitted. Staff must not be under the influence of alcohol at any time while conducting on-river activities. "Under the influence" means a blood/alcohol content of 0.04 or greater.
2. All other staff and client use of alcoholic beverages during the course of a river trip, including land-based activities and the operation of highway motor vehicles, must be managed by the Concessioner to at all times ensure the safety and well being of staff and clients.
3. The Concessioner must maintain, to the greatest extent possible, a drug-free workplace. The Concessioner must conduct educational programs for its employees to deter substance abuse and alcohol abuse. Those employees who are in safety-sensitive positions, such as but not limited to boatmen and vehicle operators, must be required to participate in periodic drug testing. The Service will not dictate a program that the Concessioner must use.
4. The Concessioner must structure a drug-testing program for its employees that ensures, to the greatest degree possible, that a drug-free workplace is maintained. The Concessioner must submit a report summarizing drug-testing activity for the year to the Service by December 1 each year.
5. The Hualapai Tribal Council adopted laws (Section 6.21A and 6.34A) regarding public intoxication and open containers on Hualapai Tribal lands effective December 16, 1994 (refer to Section V. concerning Hualapai Tribal lands). For additional information, inquire at (928) 729-2216, extension 316.

E. Possession of Firearms by Guides

Concession employees may not possess firearms while on duty (i.e., while in the Park). The Superintendent, in his or her sole discretion, may grant exceptions to this prohibition upon consideration of a written request from the Concessioner's general manager with a through explanation of the basis of the request. The Superintendent will provide a written response to the Concessioner.

F. Alcohol Use by Clients

The Concessioner must not sell, serve or furnish any alcoholic beverages to its clients. The Concessioner may permit clients to bring their own alcohol for personal consumption.

IV. ENVIRONMENTAL PROTECTION AND SANITATION**A. Flow Fluctuation Zone**

The daily fluctuation of the Colorado River creates an area of wet sand referred to as the flow fluctuation zone. This area is inundated on a regular basis with the fluctuating flows of the river. Trips must conduct activities that may have impacts, such as smashing cans, washing dishes, and using soap, below the high water line whenever possible. When such activities occur above the flow fluctuation zone, the Concessioner must take extra care to protect the dry sand of this fragile area.

1. Solid Waste. Solid waste, which may be commonly referred to as rubbish, refuse, trash, litter, or garbage, may not be discarded in the water or along the shore of the river, in side canyons, on trails, along escape routes, or in any other portions of the canyon.
 - a. The trip leader must ensure that all trip members properly dispose of solid waste.
 - b. The Concessioner must carry out all solid waste.
 - c. The Concessioner must not make deposits of solid waste at Phantom Ranch, Diamond Creek, Pearce Ferry, South Cove, or Temple Bar.
 - d. Solid waste may not be ground or pulverized in the river by outboard motors or other means.
 - e. Activities such as crushing food and beverage cans must be done so as to leave the beach free of liquids, food, and paper.
 - f. Liquids must be strained through a fine mesh screen into the river and solids then placed in garbage bags.
 - g. Tarps are required under food preparation, serving and dishwash* (see dishwash section below) tables, extending far enough out to leave the beach free of food scraps.
2. Soap. The use of soap is restricted to the main stream of the Colorado River only. Soap must not be used in side streams or within 100 yards of the confluence of any side stream and the main river. Solar showers may be used only in the water or directly adjacent to the water on wet sand along the main stream of the Colorado River.
3. Dishwashing. The dishwashing setup must be placed in the wet sand below the high water mark whenever possible, or the dishwashing setup must have a tarp placed below it in order to leave the beach free of soap and food spillage.

B. Portable Toilets

1. Each boat party must carry a washable/reusable toilet system that must be used for containing and removing solid human waste from the canyon.

2. The toilet system must provide for secure containment and an adequate volume of storage. Human waste must be deposited directly into the container. The toilet system must be either
 - a. a washable, reusable type allowing for the sanitary transfer of waste materials to septic vaults or sewage treatment facilities, or
 - b. the type that uses dry chemicals/enzymes to render solid human waste into a nonhazardous product acceptable for disposal in permitted landfills. Such products include the PETH system from Phillips Environmental Products, Inc. and the Restop 2 from American Innotek, Inc. If the Concessioner wishes to use a different comparable product, please contact the Service for approval.
3. A toilet must be accessible during the day.
4. Upon arrival at camp, the Concessioner must set up toilet facilities in an area affording reasonable privacy. Two toilets must be provided for groups (including crew) larger than 26.

The washable/reusable “day-use” toilet may be used as a second facility provided it is available at a convenient on-shore location, such as near the hand-wash containers; however, the NPS prefers that two full-sized toilets are set up.

5. The toilet must remain set up until the party breaks camp.
6. Toilet paper must be deposited with human waste. Hygiene products must not be deposited with human waste; they must be disposed of with other solid waste.
7. Urination must occur directly in the river or in the toilet. While in camp, “pee buckets” may be set up next to toilet system. Pee buckets must be labeled and only used for urination, not as hauling or bailing buckets. Pee buckets must be emptied directly into the river and thoroughly sprayed with disinfectant following use. Pee buckets must be stacked only with the dirty hand wash buckets or be kept separate.
8. The Concessioner must encourage clients to use toilet facilities prior to off-river hikes.

During off-river hikes, all party members must go "high and far" (100 feet from trails, campsites, and water sources) to urinate to avoid the buildup of urine. The Concessioner must provide a means for all party members to carry out human solid waste and toilet paper during off-river hikes.

C. Human Waste Removal

1. National Park Service guidelines and procedures are subject to change as regulations for handling of solid human and other waste continue to evolve. The Concessioner is required to comply with such changes as they are promulgated.
2. The Concessioner may utilize the human waste disposal facilities (SCAT Machine) at Meadview. See Supplement F, “Meadview SCAT Machine” for additional information about human waste disposal.

D. Fires

1. Gas stoves (propane and white gas) with sufficient fuel for cooking are required on all trips. All fires (wood or charcoal) must be contained in a raised fire pan that is a minimum of 300 square inches with a 3-inch-high lip around the edge. Charcoal briquettes may be contained in fire pans 12 inches by 12 inches with a 3-inch-high lip around the edge. All fire pans and blaster stoves must be elevated above the sand.
2. Wood fires may be used for warmth or aesthetics but not for cooking. Driftwood may be gathered for fires from November 1 through February 28. Cutting or gathering of wood from standing or fallen trees, dead or alive, is prohibited. This includes introduced species such as tamarisk.
3. Fire blankets are required for use under the fire pan for both charcoal and wood fires, including "oil pans" used under dutch ovens. Fire blankets must be approximately 60 x 72 inches, and when deployed must be approximately 20% larger than the fire pan or pans.

Open fires are prohibited away from beach areas. Gas stoves are required for overnight trips away from the river when cooking is planned.

E. Public Health

The Concessioner must comply with the Food and Drug Administration's current Food Code and National Park Service-Directors Order 83, Public Health, especially Reference Manual (F) – Backcountry Operations, as they now exist or as they may be amended from time to time, as the minimum standards for public health in all river operations.

F. Drinking Water

Potable water for all backcountry operations must be 1) hauled from a public water system, 2) or boiled, 3) or filtered and disinfected.

1. Public Water System. If the Concessioner obtains its water from an approved public water system, it must be stored in containers that are free from contamination and are disinfected between every reuse. To disinfect the containers between uses, place 2 tablespoons of 6% chlorine bleach in a 5 gallon container of water, mix and allow to stand for 30 minutes. Then empty the container, rinse it with potable water and then fill it with water from the approved public water system.
2. Boiling. If the Concessioner obtains water from a source free of known chemical contamination, the water may be treated by bringing it to a rolling boil for 1 minute (or 3 minutes for elevations over 6,500 ft).
3. Filtration and Disinfection. If the Concessioner obtains its water from a source free of known chemical contamination, the water may be treated by filtering and disinfecting it as follows:

- a. Filter the water through an “absolute” 1 micron filter, or one labeled as meeting the National Sanitation Foundation (NSF) Standard #53 for “Cyst Removal”. Such a filter must be labeled, or documentation available from the trip leader, establishing that the “absolute” 1 micron filtration requirement is met.
 - b. Follow filtration by disinfection. Add unscented 6% chlorine bleach until a strength of at least 1 mg/l is achieved.¹ Use a chlorine residual test device to determine chlorine residual. Mix and let stand for at least 30 minutes before drinking.
4. Other Disinfection Methods. Any alternative disinfection method must be approved by the Public Health Consultant. Use of ultraviolet light as an alternative to adding disinfectant will not be approved.

G. Hand Washing

1. Hand wash facilities must be available and used in the kitchen and/or toilet areas. All persons who prepare food must wash their hands prior to handling food or food preparation equipment, each time after they handle raw meat, poultry or other potentially hazardous food, and as frequently as needed to prevent contamination of food and utensils. All persons must wash their hands after using, handling or packing the toilet.
2. Handwashing Setup.
 - a. A handwashing setup which involves the repeated dipping of hands into the clean water container may not be used.
 - b. The Service highly recommends a handwashing setup which provides for use of potable water and liquid soap in a dispenser. If this setup is used, no additional chlorine bleach or use of a gel sanitizer is required.
 - c. If non-potable water is used, the hand wash bucket must contain at least 100 ppm of chlorine bleach. Use chlorine test strips to determine the chlorine residual in the hand wash water.
 - d. Using untreated river water to wash hands, even with soap, is not a sanitary practice. All participants and guides should use treated water for hand washing. In the event hands must be washed with untreated river water, this must be followed by the use of a hand sanitizer.
3. In all cases, dry hands on clean, individual paper towels or air dry hands. The use of bar soap and drying hands on cloth towels is prohibited. Employees not involved in use of kitchen or toilet equipment may use prepackaged moist

¹ Please note: 1mg/l is the same as 1 part per million

antibacterial disposable towelettes to wash their hands, but hand washing using fresh, clean water and soap is preferable.

Summary of Guidelines for Hand Washing

Water Source	Amount of 6% Chlorine Bleach per Gallon of Water	Soap Liquid Soap	Hand Gel, 62% Ethyl Alcohol, used per directions
Potable water	None needed	Always use soap.	Not required
River water or other non-potable water	Approximately 2 tsp of Chlorine Bleach per gallon of water, to reach 100 ppm. Use a test strip to determine.	Always use soap..	Not required
River water or other non-potable water	If none used, in extreme circumstances	Always use soap.	Mandatory

H. Food and Beverage Operations

The Concessioner will demonstrate its commitment to visitor safety by planning for safe food storage, handling and preparation. The Concessioner must document its compliance with public health standard operating procedures, processes, personnel responsibilities, and training in a formal food safety management plan or incorporated into existing business/operating plans. Food service must be in compliance with the relevant portions of the FDA's most current Food Code, except where NPS Reference Manual RM-83F Permits.

1. Food Handling

- a. The Concessioner will minimize bare hand contact for ready to eat food products. The Service strongly encourages the use of gloves or utensils to handle foods that will not be cooked.
- b. Food handlers must not eat while preparing food.
- c. Guest volunteers may not prepare or handle food other than their own. They may perform other duties attendant to food preparation.
- d. The Concessioner will not allow anyone who is ill to prepare food. If a person has a gastrointestinal illness, she or he must not handle food or treat water for 72 hours after symptoms have resolved.

2. Food Storage

- a. The Concessioner will store potentially hazardous foods (including raw eggs) at or below 45°F.
- b. The Concessioner will store foods so that they do not contaminate one another. Raw potentially hazardous foods should be stored in a separate cooler. When this is not possible (e.g. single cooler trips), raw potentially hazardous foods must be stored at the bottom of the cooler in durable leak proof containers.

Double bagging is not adequate when storing raw potentially hazardous foods in the same cooler as ready to eat foods.

- c. The Concessioner should simplify menus and select ingredients to minimize the amount of raw potentially hazardous foods that are needed on each trip.
- d. The Concessioner will store dry foods in sealed containers to protect them from moisture and rodents.
- e. The Concessioner will store food separately from cleaning supplies, fuel, human waste receptacles or solid waste receptacles.

3. Food Preparation

- a. Potentially hazardous food left over from a meal will not be held for re-service.
- b. Potentially hazardous food will not be prepared in advance in the backcountry and then cooled down for later service. All potentially hazardous foods cooked on site will be consumed or discarded within four hours of preparation.

4. Food Preparation Facilities

- a. Food preparation surfaces must be in good repair, without cracks or holes and easily cleanable.
- b. The Concessioner will implement measures to prevent environmental contaminants from affecting food. This may mean overhead and/or side protection during inclement weather.

5. Unused Food at Trip End

- a. Any food product that has been opened must be discarded at the end of the trip. Items that are not potentially hazardous AND that will be cooked (e.g. pancake batter) and seasonings are exempt from this requirement.
- b. Unopened potentially hazardous foods will discarded at the end of a trip (i.e., they cannot be taken on more than one trip).

I. Trails

Guides must stress to their clients the need to stay on established trails. A guide or trip leader familiar with the trail must lead all group hikes. Multiple trailing must be avoided, as it creates damage at attraction sites and along backcountry trails and causes impacts on vegetation and soils.

J. Campsite Impacts

Guides must select campsites suitable to group size. All trips must avoid impacts above the sandy, post-dam riparian zone at camping areas. Desert and old pre-dam riparian plant communities are particularly susceptible to damage and erosion due to trampling. Guides must stress the necessity of conducting camp activities in the more resistant post-dam sandbar areas. Guides must instruct clients not to blaze new hiking routes or sleeping areas in the fragile desert zones.

K. Archaeological Sites

Archaeological sites along the river and in tributary canyons can be damaged by people walking on fragile cultural deposits, by piling artifacts into collection piles, stealing artifacts, digging in ruins, rearranging wall fall or building up walls, and from other activities such as graffiti and vandalism. These activities are prohibited and punishable under federal laws. Guides must inform their clients about the federal laws prohibiting disturbance of archaeological remains on federal lands. The Concessioner must comply with the Grand Canyon National Park Cultural Site Information Standard Operating Procedures.

L. Hazardous Substance Spills

The Concessioner must clean up any incidental hazardous substance spills (including fuel spills of less than 3 gallons). The Concessioner is not expected to clean up nonincidental spills (more than three gallons of fuel), but must report them immediately to NPS Dispatch .

V. RESTRICTED AREAS

Areas along the Colorado River closed to either camping or visitation by order of the Code of Federal Regulations (36 C.F.R. 7.4) or Superintendent's Compendium (36 C.F.R. 1.5 (a)) are listed in Supplement G. and may change seasonally or annually. Trip leaders should verify seasonal closures, such as those required to protect endangered species, with the Lees Ferry Ranger or Permits Office.

Camps in the corridor below Hance and above Phantom Ranch must be utilized only by commercial and non-commercial trips with passenger exchanges at Phantom Ranch on the following day. Mile 87 Camp (Cremation) is reserved for river trips with outgoing exchange passengers who will begin their hike out early the following day. Lay-overs at Cremation are prohibited. The capacity of Cremation Camp is two parties.

Other restrictions and/or closures will be posted on the bulletin board at Lees Ferry.

For information about the Nankoweap Special Use Area, see Supplement B, "Nankoweap Special Use Area."

VI. CURRENT USER-DAY BASE ALLOCATIONS PER CONCESSIONER

A. User-Day Allocations

The Service administers user-day allocations. These allocations may be adjusted by the Service as a result of the assessment of penalties, the sale of a company, resource protection considerations, or reallocations made for the purpose of providing greater noncommercial access. Concessioners may not transfer user-days among themselves without the prior written approval of the Service.

In addition, total motorized use among all Concessioners must not exceed 76,913 user-days in the calendar year.

Concession Contract	Name of Concessioner	Annual User Day Allocation
CC-GRCA006-08	Arizona Raft Adventures, LLC	10,368
CC-GRCA007-08	Arizona River Runners, LLC	11,099
CC-GRCA010-08	Canyoneers, Inc.	4,403
CC-GRCA011-08	Colorado River & Trail Expeditions, Inc.	2,848
CC-GRCA015-08	Grand Canyon Expeditions, Inc.	13,967
CC-GRCA016-08	Canyon Expeditions, Inc.	2,960
CC-GRCA017-08	Grand Canyon Whitewater, LLC	7,203
CC-GRCA018-08	Hatch River Expeditions, Inc.	11,027
CC-GRCA020-08	Moki Mac River Expeditions, Inc.	3,693
CC-GRCA021-08	O.A.R.S. Grand Canyon, Inc.	7,355
CC-GRCA022-08	Outdoors Unlimited River Trips, Inc.	4,821
CC-GRCA024-08	Wilderness River Adventures, Inc.	9,546
CC-GRCA025-08	Tour West, Inc.	4,823
CC-GRCA026-08	Western River Expeditions, Inc.	14,001
CC-GRCA028-08	Canyon Explorations, Inc.	4,063
CC-GRCA029-08	Grand Canyon Discovery, LLC	3,323
All Concessioners Total		115,500

B. User-Day Allocations and Launch Schedules

The maximum total user-days used among all Concessioners must remain at or below 92,400 for the “summer season” (May 1 through August 31) (80% of the full year total), and a maximum of 67,329 of these summer user-days may be used for motorized trips. In addition, total motorized use among all Concessioners must not exceed 76,913 user-days in any calendar year. Individual trip lengths and the overall launch schedule must be set to levels that ensure the overall Concessioners’ limits on Trips At One Time (TAOT) are never exceeded.

The Concessioner must set its launch schedules and motorized and seasonal allocations in one of the following ways:

1. Consensus among Concessioners. Should a jointly proposed launch schedule (including the specific distribution by season of motorized and total user-days) which satisfies the Service and meets all of the above requirements be agreed upon by all Concessioners and submitted to the Service before the start of the season, the Service may choose to use the specifics of that proposal as the defining limits for each Concessioner for that year.

2. Should There Be No Consensus. If the combined body of Concessioners fails to submit a joint proposal which meets the satisfaction of the Service, the Service will select and use the same (or slightly adjusted) launch schedule and seasonal distribution of motorized and non-motorized user-days agreed upon and used by the Concessioners in 2007 or any subsequent year.
3. Once motorized and seasonal allocations are set and a specific launch schedule is established which lists each Concessioner's trip and lengths for each trip, it may only be changed in ways that do not result in Trips At One Time (TAOT) limits being exceeded.

C. Within Season Adjustments to Motorized and Seasonal Allocations

After allocations, launches, and maximum trip lengths are set and commercial use begins for the year, the Service will consider joint proposals from Concessioners that wish to exchange opposite season user-days (i.e. summer vs. spring and/or fall shoulder) among each other provided the maximum total user-days for all Concessioners remains at or below 92,400 for the summer and 115,500 for the calendar year.

D. Exceeding Allocations

The Concessioner must ensure that actual use does not exceed its motorized, seasonal, and annual allocations. The Concessioner is free, however, to make advance bookings at a slightly higher level to help the Concessioner compensate for last minute voluntary cancellations and potential no-shows. In any case, bookings for each individual trip may never exceed the passenger limits for that trip (group size limits minus needed crew for that trip).

If the Concessioner exceeds its allocation in actual user-days used, the Contract violation will be reflected in the annual contract compliance evaluation and may result in a less-than-satisfactory rating. The entire amount exceeding the allocation may also be deducted from the Concessioner's allocation for the same season of the next year.

VII. ONLINE LAUNCH CALENDAR (OLC) AND LAUNCH LIMITATIONS

The Online Launch Calendar (OLC) is proprietary software to which river Concessioners and the Service have access.

A. Purpose

The OLC is the official permitting mechanism and place by which the Concessioner and Service exchange requests and approvals. The Concessioner reports use statistics as well as entrance and franchise fee information through the OLC. The Concessioner must update it as needed to help ensure all current regulatory requirements are met for maximum and minimum trip lengths, group sizes, daily Lees Ferry launch limits, maximum number of motor boats, deadhead travel time to Phantom Ranch, etc.

B. Responsibility

1. While the OLC is designed to assist in this effort, the Concessioner is responsible for ensuring its compliance with all rules. In addition, the Concessioner is responsible for ensuring its OLC trip records are as current and accurate as possible. All passenger and trip information must be complete and correctly entered into the OLC before the morning of the launch.
2. Required Information
 - a. Trip information includes: trip options, numbers of passengers (at Lees Ferry as well as at all exchange points), client exchange and take-out dates and locations, numbers and types of watercraft, and crew list.
 - b. See the Operating Plan for information on compliance with the one trip a year rule. If the process is changed, submission of passenger names and other information may be required in the OLC.

C. Last Minute Corrections

The Concessioner may make last minute corrections to the OLC trip record on the day of the launch. To accommodate last minute clients who join at an exchange point, the Concessioner may add clients to the OLC record on or before the day the clients join the trip as part of an exchange.

D. Later Corrections

On rare occasion the Concessioner may request a change to the OLC trip record after the above deadlines. Also, a last minute change could take place when the Concessioner's sole OLC official is away from work. To accommodate this specific and rare need, the Service authorizes trips with the following types of permitting discrepancies, provided the following requirements are met.

1. No-Shows, Early Exits, and Evacuations. Trips with OLC permitting discrepancies solely due to no-shows, clients unexpectedly choosing to leave a trip early, and/or evacuations may proceed provided the Concessioner submits a post-launch trip record adjustment to the Permits Office via the OLC as soon as possible, but not later than seven days from the equipment pull date of the trip.
2. Late Bookings. Clients unaccounted for on the OLC may be included on a trip provided:
 - a. The Concessioner sends a fax to the Permits Office (928) 638-7844 in advance, detailing the discrepancy and promising to correct it on the OLC.
 - b. Within seven days of the above fax, the Concessioner submits a post-launch trip record adjustment to the Permits Office via the OLC.

E. Final Locking of OLC Trip Record

The OLC trip record locks seven days after the equipment pull date of the trip. The Service will document inaccuracies and delinquent post-launch adjustment requests as

violations in the Contract Compliance portion of the Concessioner Annual Review Program for the Concessioner.

F. Requesting Exceptions

The Concessioner must submit all requests for any exceptions to the Permits Office through the OLC at least three weeks prior to the launch date. Note that all special requests through the OLC are simply requests until approved by the Service through the OLC.

G. Trip Sheet Verification

The trip leader must carry a passenger manifest trip sheet. River trips may be contacted at any time by Service staff and requested to provide a trip sheet of the passengers to verify the Concessioner's compliance with regulations and accurate reporting of passenger counts. During these contacts, Rangers may also query passengers as to Area passes and/or age.

H. Scheduling of Deadheads

1. A deadhead trip is defined as a trip which launches from Lees Ferry with no clients. All deadhead trips count as launches. Should the Lees Ferry-to-Phantom Ranch segment of a scheduled trip cancel, the trip departure must be listed on the OLC as a deadhead trip.
2. Deadhead trips must adhere to crew limitations and expedite travel to the client pick-up point. Motorized trips must arrive at Phantom Ranch within 48 hours after leaving Lees Ferry, and oar-powered trips must arrive at Phantom Ranch on the fourth day. These trips must not use the Cremation Camp. Deadhead trips to exchange points below Phantom Ranch are not permitted without prior approval from the Service. Any exceptions to these deadhead trip lengths are contingent upon water conditions. Deadhead trips must not stop at attraction sites, must utilize small, lesser-used camps, and not compete with commercial or noncommercial trips for campsites.

I. Charter Trips

The Concessioner may provide charter trips for groups (such as organized groups, groups of friends, family groups, commercial businesses, and non-profit organizations). On charter trips, the group reserves all of the available spaces on the trip and no spaces are available to others.

1. The group chartering the trip may not charge an additional fee to participants for the activity within the Area. The group may provide a special educational focus (such as photography, geology, human history) at no extra charge.
2. Advertising of charter trips must state clearly that the authorized Concessioner is providing the river trip (including guides, equipment, food, etc.) within the Area.

3. The Concessioner will provide this information to the leader or organizer of each proposed charter trip.

J. Crew Requirements

1. The maximum group size limit for each season (32 summer, 24 shoulder) includes crew (e.g. guides, trainees, swampers, baggage boatmen, etc.).
2. Each boat carrying clients for hire must have at least one qualified guide or trip leader on board. Motorized craft are allowed two assistants per boat in addition to the guide or trip leader.
3. Non-motorized trips are allowed two assistants in addition to the regular complement of guides necessary to directly operate the boats (i.e., one guide or trip leader per boat).
4. "Trainees" may be counted as regular crew provided they are 1) working in the capacity of an assistant on a motor rig as specified above or 2) operating a boat not carrying clients for hire. Such craft may have one additional assistant for safety and/or training purposes in addition to those specified above. The two assistants allowed in paragraph "3" above should act as safety/bailers, if needed, for trainee/baggage boats.

A crew member must be essential to accomplishing the specific purpose of a given trip. All non-crew trip members are considered passengers. Personal care assistants necessary for special population members are the single exception. Personal care assistants count as group members for purposes of group size limits, but do not count against recreational user days. Personal care assistants must be approved in advance by the Service, and such requests must be submitted with sufficient explanation (e.g., resume of personal care assistant) via the Crew Waiver function in the Trip Form within the OLC at least three weeks prior to the launch date.

6. Trainees and swampers must not pay for the privilege of accompanying commercial river trips. The payment of money by any "employee-crew member" to the employer for the privilege of working negates the status of that employment and relegates the "paying employee-crew member" to the status of a commercial passenger. The use of "paying employee-crew members" not reported as commercial passengers represent a violation of contractual obligations to report all commercial use. Interpretive specialists and instructors required for the success of the trip are allowed as paid crew members and require prior approval as described above.

VIII. TRIP LIMITATIONS

A. Trip Definition

A trip is defined as a group of people traveling and camping together, with associated boats, boating equipment, and supplies, assigned to one scheduled launch, and occupying one beach or campsite per night. A trip may split for the purpose of a day loop hike, so that boats may linger for a time at each trailhead for safety purposes;

however, the trip must rejoin and camp together. Multiple-boat trips may not separate for any other reason, such as the purpose of obtaining particular campsites along the river corridor.

B. Trip Size

The maximum number of people (passengers plus crew) per trip (traveling and/or camping together at any time) is 32 in the summer season and 24 in the shoulder seasons.

C. Allocations and Scheduling Limits

1. Seasons. Commercial trips must not launch from November through March. Motorized trips may only launch between April 1 and September 15. The seasons are defined as follows:

- a. "Summer Season" includes all launches occurring May 1 through August 31.
- b. "Shoulder Season" includes all launches in both the following periods:
 - Spring Shoulder Use Period – April 1 through April 30.
 - Fall Shoulder Use Period – September 1 through October 31
- c. "Winter Season" includes all launches occurring November – February.

2. Trips At One Time.

For 2008 and 2009, commercial Trips At One Time (TAOT) in the Lees Ferry to Diamond Creek section of the river must not exceed the following limits:

April 1 - 15	19 TAOTs	
April 16 - 30	24 TAOTs	
May 1 to Aug 31	37 TAOTs	
Sept 1 - Sept 15	35 TAOTs	
Sept 16 - Sept 30	17 TAOTs	(* see note)
Oct 1 - Oct 31	8 TAOTs	(* see note)

TAOT limits will be reassessed annually to ensure that the CRMP's visitor experience goals are met and that the usability of the commercial launch calendar is maintained.

*Note: The Service understands it is impossible to immediately ramp down TAOTs from 35 on September 15th to 17 TAOTs on September 16th or from 17 TAOTs on September 30th to 8 TAOTs on October 1st. Therefore, Concessioners may exceed the Sept 16 to Sept 30 TAOT limit as needed to ramp down use to the 17 TAOT level by the end of the month, and the October TAOT limits may similarly be exceeded for the first half of October.

3. Daily Launches. All Concessioners' trip launches must fit within the following pattern as authorized by the Service for that specific year. Motor-supported

paddle, oar, and kayak trips may launch in the motor season only. However, because these trips travel at the rate of non-motorized trips, they must be counted as non-motorized launches within the launch schedule.

	Motorized Trips	Non-motorized Trips
April 1 -15	1 every other day, on odd-numbered days*	1 each day
April 16 – 30	1 each day	1 each day
May 1 – August 31	3 each day	1 each day
September 1 – 15	2 each day plus 1 every other day	1 each day plus 1 every fourth day
September 16-30	0	1 each day plus 1 every other day, on even numbered days*
October 1 – 31	0	1 every other day, on even numbered days*

D. Maximum Speed

1. Trips must average no more than 40 miles per day with clients on board, and must not travel farther than 50 miles in any one day except in emergencies or when necessitated by water releases from Glen Canyon Dam that create unforeseen travel requirements. The maximum trip speed applies from Lees Ferry to Diamond Creek.
2. Vessels must not be propelled by a motor rated in excess of 55 horsepower.
3. Maximum allowable trip lengths to Diamond Creek are as follows:

Launch Date	Motor Trip Length	Non-motorized Trip Length
Summer	10	16
Shoulder	12	18

E. Motor-powered Boat Launching

Motor-powered boats are prohibited from launching between September 16 and March 31, inclusive. During the remainder of the year, both oar- and motor-powered boats may launch.

IX. TRAINING TRIPS

The Concessioner may conduct training trips for the purpose of training new boat operators or familiarizing boatmen with new types of equipment, interpretive methods, and operational requirements. The Concessioner must make training trip requests by October 15 the year previous to when the trip will occur. The Concessioner must make its requests to the River District Ranger. The Service reviews all requests through its administrative river trip process. Training trips are not allowed from Memorial Day to Labor Day. The Service may put a cap on the number of training trips it allows annually to minimize impacts and avoid conflict with other river users. If a cap becomes necessary

the Service will establish a “rotating pool” to allow all Concessioners equal opportunity to conduct training trips. Training trips must adhere to the allowable seasonal trip size limits unless otherwise determined by the Service.

The Concessioner’s owner, manager, or a designated representative must accompany the trip. A list of trip participants and their positions with the Concessioner must accompany the request. These trips must be conducted for the benefit of Concessioner personnel only, not for relatives, friends, etc. The Service will inspect training trips before departure at Lees Ferry. Such trips must meet all relevant conditions set forth in the Commercial Operating Requirements.

The Service may assign a work project, such as campsite cleanup or trail maintenance.

X. SUBCONCESSIONER OPERATIONS AND SUBLETTING OF USER-DAYS

A. Subconcessioner

Subconcessioner operations of all or any part of the rights granted by the Concessioner’s Contract are not authorized. The Service reserves the right at all times, in its sole discretion and based on available information, to determine the disposition of user-days and whether or not any operation constitutes a subconcessioner operation pursuant to the Contract.

B. Subletting of User-Days

The Contract assigns annual user-day allocations to the Concessioner. These allocations may not be sublet, transferred, conveyed, or otherwise made available for the use of any other Concessioner or entity without the specific prior written approval and direction of the Service.

XI. LEES FERRY LAUNCHING PROCEDURES

A. Maintenance

The launch ramp may not be used to perform maintenance projects on equipment.

B. Parking

Only river equipment vehicles may park on the launch ramp, and only while unloading equipment, passengers, or performing other necessary work. The Concessioner must turn off engines when unloading to conserve energy and protect air quality. Upon unloading, the Concessioner must immediately remove vehicles from the launch ramp and may park them in one of the provided parking areas. The Concessioner must park all other vehicles in the paved parking stalls or dirt lot adjacent to the launch ramp. No overnight parking is allowed on the ramp or in any area at the launch ramp (including both the paved and dirt parking areas). All overnight and long-term parking must be in the 14-day parking area ¼ mile south of the launch ramp.

C. Cooking

No meal preparation or table setup is allowed on the launch ramp.

D. Overnight Camping

Concessioner crewmembers may sleep on their boats. However, no sleeping/camping is allowed on the launch ramp, in parking areas adjacent to the launch ramp, in ramp restrooms, or at other areas upstream of the USGS cable. Crewmembers not sleeping on the boats must move to the river runner camping area downstream of the USGS cable. Sleeping/camping is not permitted in the area adjacent to the dumpster near the bulletin boards.

E. Launching

When rigging and launching boats, the Concessioner must use the dirt launch ramp area whenever possible. If using the paved launch ramp, the Concessioner must not block access to it or park in front of or on it any longer than necessary. The Concessioner must move its vehicle or trailer off the launch ramp immediately after launching.

F. Pre-rigging

The Concessioner must move boats that are rigged 24 hours or more prior to its launch date off the ramp and moor them away from the launch ramp. Pre-rigged boats must not be moored more than four days without prior approval.

G. Morning Rigging

Rigging between the hours of 8:00 a.m. and 10:30 a.m. is reserved for trips leaving that day only. Use of audio devices (radios, tape players, etc.) is prohibited on the ramp during those times, due to congestion.

XII. EXCHANGES**A. Hiking Exchanges at Phantom Ranch**

1. For clients making an exchange hike to and/or from Phantom Ranch or other locations within the Area, the Concessioner must provide all clients with a hiking escort to accompany them.

This requirement does not apply when a client makes other arrangements to enter or depart the canyon by other means approved by the Service.

2. Phantom Ranch. Clients may make hiking exchanges at Phantom Ranch (including Pipe Creek). If the Concessioner desires to make an escorted hiking exchange at an location other than Phantom Ranch, it must make a written request for the exchange to the Service before the trip is booked.
3. Role of the Hiking Escort
 - a. The role of the hiking escort is to ensure that all clients reach their destination; the river for clients hiking in and the rim for clients hiking out. The hiking escort is to be a knowledgeable companion for clients who may be inexperienced or challenged by the hike, provide informed encouragement to the clients, help clients make good decisions about pace, hydration, and eating, and to ensure clients can complete the hike with a minimum of difficulty and maximum of enjoyment.
 - b. The hiking escort must carry extra food and water as an emergency backup, as well as a first aid kit and reliable means of communication with the rim. It is not the role of the hiking escort to carry clients' gear, basic food, and water.
 - c. The hiking escort must provide an orientation to clients about basic hiking etiquette when passing other hikers or mules, Area rules and regulations, safety procedures, resource protection information, litter, human waste, personal safety, and emergency procedures.
 - d. The Concessioner must ensure that each client has a map (may be Xeroxed) of the trail they will be hiking, so that each client is orientated to the distance they will be traveling and the elevation they will be gaining.
4. The exchange hiking escort must have the following minimum qualifications:
 - a. The hiking escort must be an employee of the Concessioner, be on the Concessioner's payroll, be covered by Workman's Compensation, and be covered by the Concessioner's liability insurance. This service may not be subcontracted.
 - b. The hiking escort must possess certification in Wilderness Advanced First Aid (WAFA) through a program sponsored in the United States. Higher emergency medical certifications obtained in the United States above WAFA also qualify (WFR, EMT, WEMT, and Emergency Medical Doctor). The Concessioner must maintain on file in its office photocopies of its hiking guides' current certifications, just as for its river guides.
 - c. The hiking escort must be trained in basic safety, resource protection, and Area rules and regulations. Previous outdoor experience, including personal familiarity with the entire length of trails used (minimum of two trips) is required.

- d. The hiking escort must be at least 18 years of age and physically fit.
5. Parking on the South Rim is limited. Hiking escorts, concessioners, and other commercial operators are limited to parking in approved parking areas for commercial operators.

B. Whitmore Exchanges

All exchanges at the Whitmore helipad area must be completed by 10:00 a.m. local time each day. This means that clients terminating guided Colorado River trips and clients beginning river trips at the Whitmore helipad must depart or enter the canyon by 10:00 a.m. each day. The purposes of this regulation are 1) to limit the hours of helicopter flight time to minimize impacts to visitor experience, and 2) to minimize threats from heat-related illness for clients hiking out the Whitmore trail. The Whitmore helipad is located on Tribal lands. If more than three trips are taking out at Whitmore on the same day, this limit is noon.

2. Client exchanges utilizing helicopters at Whitmore are allowed for trips launching from April 1 through September 15. Exchanges of commercial clients are allowed at similar levels to those that have occurred in the past and are only allowed by Concession Contracts GRCA007, GRCA011, GRCA017, GRCA018, GRCA021, GRCA022, GRCA024, GRCA025, and GRCA026.

XIII. DIAMOND CREEK ROAD AND LAUNCH AREA

A. Fees and Permits. The Hualapai Tribe charges a fee for each person, boat, and vehicle using the Diamond Creek Road. Permits are required in advance. For current information, contact the Hualapai Resort Corporation, P.O. Box 246, Peach Springs, Arizona 86434, (928) 769-2227 or (928) 769-2219.

B. Ramp Use Cooperation. Due to low water levels and increased numbers of launches, congestion has increased at Diamond Creek. Communication and cooperation among all launch ramp users is essential. The Hualapai Tribe has requested that groups not de-rig at the launch ramp between 7:00 a.m. and 10:00 a.m.

XIV. TAKE-OUT AND POWER BOAT SERVICES

A. Take-outs

At the termination of a river trip (other than at Diamond Creek), all commercial operators are restricted to the use of the Pearce Ferry, South Cove, or Temple Bar locations within Lake Mead National Recreation Area. Within the Pearce Ferry, South Cove, and Temple Bar locations, the Concessioner may use only those portions identified for the purpose of unloading or de-rigging vessels for this purpose. The Concessioner must not use public launch ramps or their approaches for the purpose of de-rigging vessels and/or parking vehicles.

B. Power Boat Services

1. Pursuant to the Contract, the Concessioner may transport clients via power boat services for take-out from Separation Canyon to Pearce Ferry, South Cove, or Temple Bar. Only those power boat client transfer services authorized by Grand Canyon National Park and Lake Mead National Recreational Area may be utilized by the Concessioner. Power boats picking up clients may make no more than four upruns per day during peak season and one per day during non-peak season.
2. Take-out boat operators must have valid U.S. Coast Guard licenses. Power boats must meet the requirements of and be inspected by the U.S. Coast Guard. Other state and federal regulations pertaining to boat equipment and operations must be followed.

XV. QUAGGA MUSSEL PREVENTION PROCEDURES.

The Concessioner must follow these procedures after taking a boat out at Lake Mead, prior to re-launching at Lee's Ferry, Diamond Creek or any other location, to minimize risk of transporting quagga mussels into uninfected waters.

- A. The Concessioner must ensure that all parts of a boat that might have become wet are cleaned prior to returning to other waters. Quagga mussel larvae can survive for quite some time if they remain wet and undisturbed, so it is essential to clean any parts of a boat or equipment where these conditions might occur.
- B. Using a pressure washer with water heated to at least 140 degrees Fahrenheit, the Concessioner must remove all dirt, organic material or grit from the boat and equipment, including:
 - Any raft parts used below Separation Rapid. These need to be unrolled to be cleaned if they were rolled without washing at the takeout.
 - Areas between the metal frame and raft where water or mud may have collected. It is not necessary to remove the frame from the raft, but to make a good effort to get the hot pressurized water into the same areas that water may have splashed.
 - Areas between seat cushions and metal frames.
 - Any cavities.
 - The entire surface of the raft including the bottom.
 - Any other areas where mud residue or water may collect.
- C. In addition, the Concessioner must drain and flush any bilge areas, engine cooling systems, or live wells.
- D. This list is not exhaustive. The question to ask is: "Could this part of this equipment have gotten wet below Separation Rapid?" and if so, that area must be cleaned using pressurized water of at least 140 degrees.
- E. Any alternatives to the procedures described above must be reviewed and approved by both Lake Mead National Recreation Area and Grand Canyon National Park.

XVI. BACKCOUNTRY/OFF-RIVER CAMPING AND DAY USE ACTIVITY ON ADJACENT LANDS

Backcountry Permits are required for off-river camping in all areas of Grand Canyon National Park. Currently applicable backcountry reservation fees are required in connection with backcountry off-river camping. Backcountry permits may be obtained from the Permits Office by mail or in person. Telephone requests are not accepted. All requests for overnight off-river camping should be sent to the Permits Office, Grand Canyon National Park, P.O. Box 129, Grand Canyon, Arizona 86023.

The Concessioner must not use off-river camping to reduce user-day totals.

Navajo Nation lands begin one-quarter mile east of the historic high water line on the left bank of the river at Lees Ferry (River Mile 0) and extend to the confluence of the Little Colorado River in Grand Canyon National Park. Use of these lands is by permit only, obtained through the Navajo Nation, Navajo Nation Parks and Recreation Department, Cameron Tribal Office, P.O. Box 459, Cameron, Arizona 86020. The website is www.navajo.org. Concessioners are responsible for paying the appropriate fees to the Navajo Nation.

Hualapai Tribal lands begin on the left (south) side of the canyon above the historic high water line at River Mile 165 and extend to River Mile 273. Any use of those lands must be approved in advance in writing by the Hualapai Tribe, P.O. Box 246, Peach Springs, Arizona 86434. Concessioners are responsible for paying the appropriate fees to the Hualapai Indian Tribe.

For reservations at Havasu Campground, contact the Havasupai Indian Tribe at (928) 448-2121. The website is: Havasupai: www.havasupaitribe.com A fee is charged for each person entering or crossing the Havasupai Indian Reservation, payable at the time of entry (above Beaver Falls). An additional charge is made for each night of camping within the reservation. Concessioners are responsible for paying the appropriate fees to the Havasupai Indian Tribe.

SUPPLEMENT A**ORIENTATION TALKS**

The Concessioner must conduct orientation talks. An orientation talk discussing on water safety, personal flotation devices (PFDs), and rescue must be conducted prior to launching. Other orientation issues (toilet use, hiking, resource protection, etc.) may take place after launching but prior to the first night's camp. This information will be periodically verified through the operational evaluation program or spot checks by Service staff. To ensure the Concessioner covers the points stressed by the National Park Service, an outline of the items that must be covered includes:

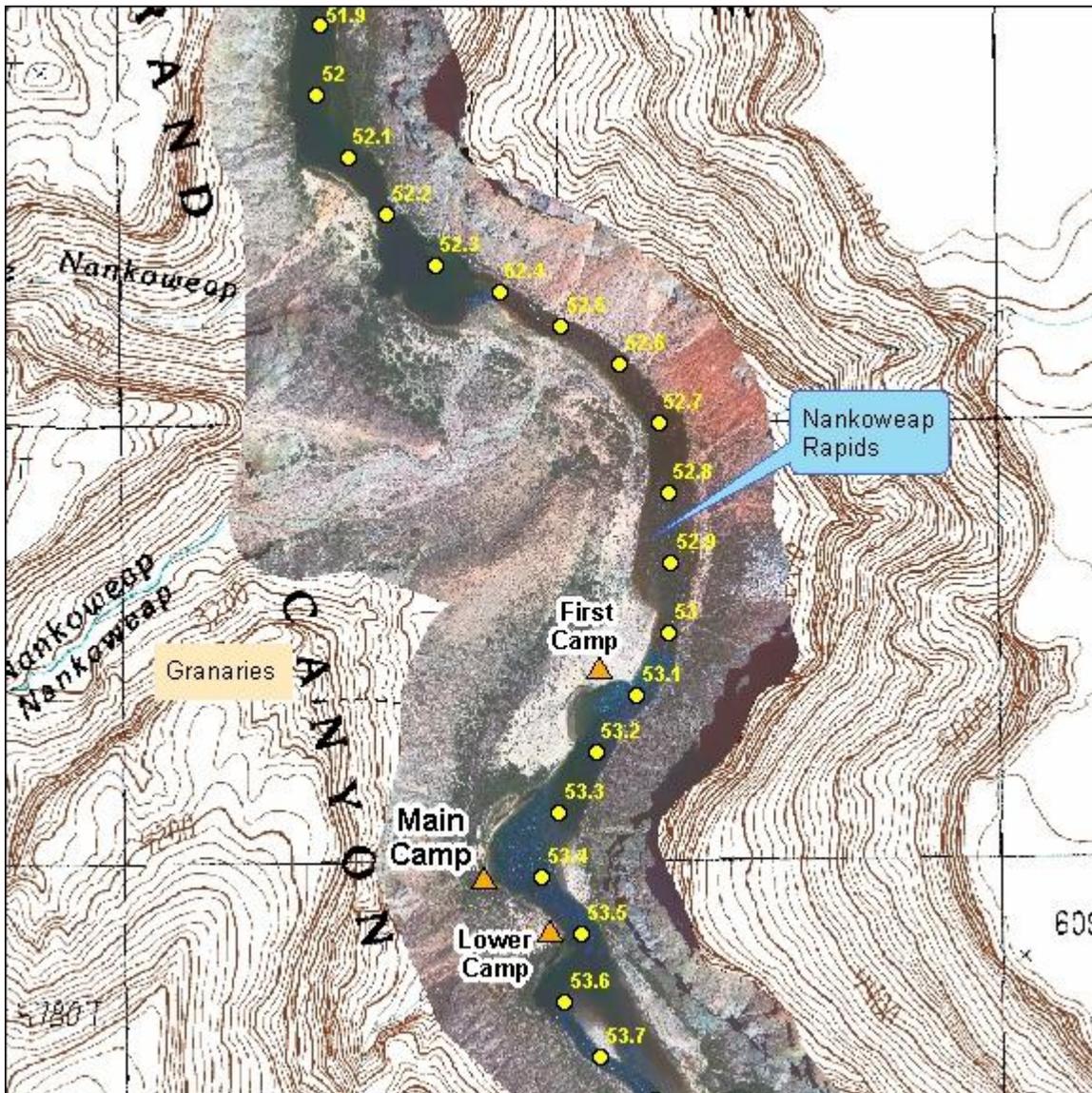
- A. The Concessioner must inform passengers that they will be traveling throughout their trip in Grand Canyon National Park, and all natural, historical, and archeological components are not to be disturbed. The feeding of wildlife within the Area is not permitted.
- B. The Concessioner must inform passengers that any disturbance of cultural resources is prohibited by law.
- C. The Concessioner must show clients where they obtain purified drinking water (potable water) and explain to passengers that they must consume only potable water. They must explain that potable water is water that is 1) hauled from a public water system, 2) boiled, or 3) filtered and disinfected. Guides must explain to passengers that they must not drink water directly from the river. Additionally the Concessioner must emphasize the importance of drinking volumes of water while on the river to stay hydrated.
- D. The Concessioner must inform clients that PFDs must be worn at all times while on the river and kept properly fastened and adjusted to fit. The Concessioner must give a demonstration of how to fasten and adjust the PFD and what to do if a passenger or guide ends up in the river.
- E. Chemical toilets or other means of containerizing human waste must be provided for passengers and must be used while they are in camp. The Concessioner must explain clearly reasons for this rule. The Concessioner must make available a washable, reusable toilet during the day. The Concessioner must also inform passengers of the proper means of disposing of human waste while not in camp. When in the main corridor of the Colorado River, urinate directly into the river, at least 100 feet away from its confluence with any side stream. The Concessioner must encourage passengers to urinate in the river or use toilet facilities prior to embarking on an off-river hike.

At off-river locations, i.e., in side canyons, urinate "high and far," 100 feet from trails, campsites, and water sources, to avoid the accumulation of urine. All solid human waste must be carried out. The Concessioner will provide a means for party members to carry out all human solid waste and toilet paper during off-river hikes.
- F. All trip participants must use soap in the main stream of the Colorado River only. Solar showers may be used only in the water or on wet sand along the main stream of the Colorado River.
- G. The Concessioner must advise passengers to stay on trails at scenic stops, caution them about trail surfaces and footwear, and advise them that a guide is required to lead the way to these areas. The Concessioner must advise passengers about how to minimize impacts to vegetation and soils when at off-river locations.
- H. If fires are to be used during winter trips, the Concessioner must inform passengers that driftwood fires are allowed from November 1 through February 28, and that cutting or gathering of wood from standing or fallen tress, dead or alive, is prohibited.

SUPPLEMENT B

NANKOWEAP SPECIAL USE AREA

Because of impacts of multiple trailing, campsite competition, and congestion in the Nankoweap area, the following special camping regulations are in effect. Camping for river runners in the Nankoweap Delta area, Mile 52.5 to Mile 53.5, right bank, is restricted to the three river camps identified on the map as First Camp (Upper Nankoweap) Main Camp (Main Nankoweap), and Lower Camp (Lower Nankoweap). The First Camp is located in a large cove behind a gravel bar, approximately 1/2 mile downstream from the confluence with Nankoweap Creek. The Main Camp is also visible several hundred yards downstream. The Lower Camp is a small, boulder-covered sand bar forming a point of land 100 yards downstream and around a corner from Main Camp. Each camp has a capacity of 1 river party only. River parties wishing to hike must disembark at any one of the three camp locations or at the mouth of Nankoweap Creek (Hiker's Camp) only. This requirement is due to past problems of multiple trailing. Groups camping early or on layovers should expect other groups to pull in for hikes.



SUPPLEMENT C

HELICOPTER EVACUATIONS

A. Justification. Helicopter evacuations are available only for medical emergencies.

B. Request Procedures

1. **Only the National Park Service makes arrangements for helicopter evacuations.**
2. Requests for evacuation can be made by contacting the National Park Service directly (river patrols, Lees Ferry, Phantom Ranch) or through emergency communications (satellite telephone, ground-to-air radio, or mirror flashes). Callers must contact Park Dispatch at (928) 638-7911 prior to contacting the Concessioner's headquarters.
3. When contacting aircraft by radio, be sure to provide accurate and concise information, since the message may be relayed several times before it reaches the Grand Canyon Dispatch. Provide information in the following order, using the emphasized phrases:
 - a. Give your location. State that you are a river trip requesting helicopter evacuation at RIVER MILE in the Grand Canyon National Park.
 - b. Specify a CRITICAL or STABLE patient. This allows EMS personnel to determine priorities in the event of simultaneous requests for medical responses or bad weather.
 - c. State whether the problem is a TRAUMA or a MEDICAL.
 - d. State whether it is a COMMERCIAL river trip, a PRIVATE river trip, or a HIKER who is in need of assistance.
 - e. If there is time, ask the pilot to repeat the message so that you know he understands your situation.
4. Satellite telephones are the most reliable method of obtaining assistance. However, a mirror flash is often the most reliable method of contacting aircraft, so be sure you understand how to use the mirror as a signaling device. Remember that the mirror flash presents problems in that no patient assessment information is relayed and your location is not certain to be reported correctly.

C. Landing Zone Selection and Preparation

1. Select a level area approximately 15 feet by 15 feet. Be sure it is clear of obstacles such as trees and large rocks for a diameter of 75 feet. Such areas are virtually non-existent in some stretches of river (i.e., below Crystal to Bass, Olo to Havasu, etc.). Unless such travel poses serious problems for the patient, transport by boat to a safe landing zone generally provides a faster and safer evacuation.
2. Set up an X with the orange signal panels. Do not locate the panels directly on the landing zone. Remove the panels once the pilot locates your position in the event he selects that site for landing. This will assist the pilot in distinguishing your party from others in the vicinity.

3. Prepare your group and camp for the evacuation. It is extremely important that everyone be gathered together at least 100 feet away from the landing zone and in full view of the pilot. Be certain that no loose items are in the landing zone, since the down-wash will lift and toss articles, possibly into the rotor or into your group. Secure loose equipment in the camp (sleeping bags, ground cloths, tables, personal life preservers, tents, etc.) in the event the pilot must pass over the area.
4. Wet down as much of the landing area as possible just prior to the helicopter's arrival. This helps the pilot's visibility, decreases the amount of sand blown into eyes, boats, and food, and reduces damage to the helicopter's surface and engine.
5. The pilot's awareness of wind direction is critical for safe landings. The helicopter must fly directly into the wind when landing and taking off. Do not locate your group in the flight path. You can assist the pilot by indicating wind direction. The easiest method is to simply toss a handful of sand directly upward. The pilot can then observe the direction of drift. Another method is to stand with your back into wind and extend both arms forward pointing in the direction the wind is blowing.
6. Never approach the helicopter unless directed to do so by the pilot or crew. Never approach from the rear of the helicopter. Keep your group together and in one location. When directed to do so, approach the helicopter in full view of the pilot. Walk in a crouched position to avoid being struck in the head by the helicopter rotor blades.

D. Radio Frequencies for Aircraft (listed in priority order)

1. Grand Canyon Sectors (daytime)

East	120.050 Mhz	Lees Ferry to Havasu/Kanab Creek Area
Central	127.050 Mhz	Havasu/Kanab Creek Area to Diamond Creek
West	121.950 Mhz	Diamond Creek to Pearce Ferry

2. Commercial Air Traffic

Los Angeles Center	135.250 Mhz	Day or Night
	124.200 Mhz	Day or Night
	124.850 Mhz	Day or Night
Denver Center	127.550 Mhz	Day or Night
	128.125 Mhz	Day or Night
	132.875 Mhz	Day or Night
Albuquerque Center	128.450 Mhz	Day or Night
	135.325 Mhz	Day or Night
	124.500 Mhz	Day or Night

3. Emergency

Emergency	121.50 Mhz	Day or Night
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SUPPLEMENT D**SUGGESTED FIRST AID ITEMS**

Items must be neatly stored in an easily located and identifiable waterproof container. All items must be in good serviceable condition, including being within date. A first aid kit inventory list must be taped to the inside lid of the container with a Red Cross First Aid Manual or equivalent. The following items are highly recommended for inclusion in the first aid kit.

Injury Stabilization

Antibacterial soap (Phisoderm, tincture of zepthesis, Hibiclens)	8 to 12 ounces	Antiseptic for wounds
Moleskin	1 package	For blisters
Betadine	1 bottle	For cleaning wounds
Band-Aid's	36 (1-inch)	For lacerations
Anti-bacterial ointment (Bacitracin, etc.)	2 tubes	For lacerations and wounds
Butterfly Band-Aid's (or know how to make)	18 (various sizes)	For closing lacerations
Carlisle (trauma dressing) or substitute (such as Kotex)	3 (4-inch)	For large bleeding wounds
Elastic bandage	2 (3-inch)	For sprains and securing rigid splints
Steri-pad gauze pads	18 (4" x 4")	For large wounds
Steri-pad gauze pads	18 (2" x 2")	For small wounds
Waterproof adhesive tape	2 (2-inch rolls)	For sprains, securing dressings, etc.
Triangular bandage or Muslin pieces	4 (40-inch)	For securing rigid splints, slinging and securing extreme-ties, and protecting dressings from contamination
Roller gauze	5 rolls (2 inch by 5 yards)	For securing gauze pads, securing splints, and improvising slings
Rigid splint, arm board / Sam Splint	1	For in-line fracture, pressure bandage
Thermometers: 1 oral, 1 rectal (a hypothermia thermometer is recommended)	2	Diagnosing fever or other exposure illnesses such as heatstroke, hypothermia, etc.
Stethoscope	1	Diagnostic tool for EMTs and medical personnel
Blood pressure cuff	1	Diagnostic tool for EMTs and medical personnel
Signal mirror	1	Signaling aircraft in case of emergency
Scissors (EMT type)	1 (medium size)	Cutting tape, dressings, clothes
Razor blade, single	2	For removing hair before taping
Tweezers	1	To remove wood splinters, etc.
Safety pins	10 (various sizes)	Mending and triangular bandage
Q-Tips (cotton swabs)	1 package	Cleaning lacerations, eyes, etc.
Pencil, note pad, and River Incident report	1 each	Documenting injuries and items used in treatment

Relief of Discomfort

Pain reliever (aspirin or substitute)	36 tablets (5 grain)	1-2 every 4 hours for headaches, minor pain, and fever
Ibuprofen (Advil or generic)	200 mg tablets	Muscle strains, minor pain, or menstrual cramps
Antacid	18 tablets	For indigestion or heartburn
Antihistamine	18 tablets	1 every 4 hours for insect bites, colds, hives, or rashes
"Gookinaid" or similar electrolyte replacement drink	1 tub minimum	Relieve or prevent muscle cramps and symptoms of heat exhaustion
Antifungal ointment	1 tube	Foot fungus
Oil of clove	1 small bottle	Relief of toothache
Calamine lotion or Cortisone cream	1 small bottle	Relief of itching from poison ivy, life preserver rash, or allergies
Solarcaine	1 small bottle	Relief of sunburn pain
Zinc oxide/PABA or other sun block	1 small bottle	Prevent sunburn
Benadryl syrup	1 small bottle	Minor allergic reactions
Mineral oil or other mild laxative	1 small bottle	Constipation
Kaopectate	1 small bottle	Diarrhea
Ophthalmic wash and/or eye drops	1 small bottle	Eye wash/irritation
Ear drops	1 small bottle	Clogged/Infected ears
Water purification tablets	1 small bottle	Purify water on side-canyon hikes
Eye pad	2	Injured eye
Tincture of Benzoin	2 small bottles	To hold tape in place and protect skin
Insect repellent	Large can or bottle	Flies, ants, mosquitoes
Glucose tablets or oral glucose tube	1 tube	Diabetic event

A Note About Hypothermia (Exposure):

Should someone fall into the river, it is extremely important to get them out of the water as quickly as possible. After five minutes of floating in 50-degree water, muscular strength and coordination rapidly diminish. Generally after 10 to 15 minutes, a person is totally unable to help himself.

SUPPLEMENT E

ENTRANCE FEES

Grand Canyon National Park is a designated federal recreation fee area. Fees collected directly benefit Grand Canyon National Park and the National Park Service. Entrance fees are charged at all Park entrances. Visitors traveling by boat on the Colorado River enter Grand Canyon National Park at the Paria Riffle after launching from Lees Ferry launch ramp. Therefore, all passengers must either already possess or purchase a permit. For permit information see web site:

<http://www.nps.gov/grca/pphtml/fees.html>

ENTRANCE FEE EXEMPTIONS:

- A. Persons age 15 and younger, including foreign visitors.
- B. Persons conducting official business, including contractors and vendors.
- C. Residents of Grand Canyon National Park.
- D. Members of American Indian tribes within Utah, Arizona, and New Mexico.

EDUCATIONAL FEE WAIVERS:

Educational institutions may charter trips with the Concessioner. If the educational institution meets all of the criteria for an educational fee waiver, the cost of the trip can be included in other tuition charges, and there is no entrance fee for the clients. Educational trips must meet the following criteria and provide the following documentation to the Service four to six weeks in advance of the trip to be considered for an educational fee waiver.

- A. The purpose of the trip must be educational.
- B. Provide a course curriculum outlining the educational activities and subjects for each day of the trip.
- C. Provide proof of official recognition as an educational or scientific institution by a federal, state, or local governmental entity.
- D. Participants must receive credit for the educational experience.
- E. The trip must relate to the resources of Grand Canyon National Park.

Contact the Fee Management Office at (928) 638-7850 for a fee waiver application. Information can be faxed to the Fee Management Office at (928) 638-7849 or mailed to Fee Management Office, Grand Canyon National Park, P.O. Box 129, Grand Canyon, Arizona 86023.

Groups arriving without approved fee waivers will be charged entrance fees as outlined above.

SUPPLEMENT F

MEADVIEW SCAT MACHINE

A human waste disposal facility is available at Meadview, Arizona. This facility is located at the intersection of Pearce Ferry Road and Hualapai Creek Road. This facility includes machinery for disposing of waste and sanitizing containers. Human waste disposal at other than the Meadview site must occur at an acceptable facility such as a RV dump station, sewage treatment plant, or a service offering cleaning of septic tanks and systems. However, disposal may not occur at the Lees Ferry RV dump station.

A. Toilet systems must be designed in such a fashion as to provide for secure containment and adequate volume storage. Waste must be deposited directly into the washable reusable container; no disposable liners of any sort are permitted. The container must be of value so the container of waste must not be improperly discarded; therefore, the use of plastic buckets, paint pails, etc., is prohibited.

B. SCAT Machine Information

1. The SCAT Machine is a self-service system that provides for the dumping and sanitizing of toilet boxes, as well as RV holding tanks. This machine empties waste from the toilet system and rinse the interior and exterior surfaces of the container.
2. The SCAT Machine accommodates a 20-mm ammo can and other containers that are at least 12 inches high with a central opening of 8½ inches and have been used for feces, urine, and toilet paper only. Other non-flushable materials, such as fire pan ash, hygiene products, adult diapers, trash, and garbage, must be transported and disposed at other disposal sites.
3. Use two cam straps to strap the container to the door of the machine.
4. The SCAT Machine utilizes a sequential series of valve openings and closings. In order for the machine to function to its full potential, carefully read and follow the instructions provided on the SCAT Machine control panel each time you use it. Please do not assume knowledge of how this machine works.
5. Should the SCAT Machine malfunction or be found out of service, contact the following Service personnel during working hours (7:00 a.m. - 6:00 p.m.): Grand Canyon National Park, Meadview Ranger Station at (928) 564-2918; or Lake Mead National Recreation Area, Meadview Ranger Station at (928) 564-4444; or Lake Mead National Recreation Area Dispatch Office at (702) 293-8932.

SUPPLEMENT G**NOTES FROM APPLICABLE PORTIONS OF
SUPERINTENDENT'S COMPENDIUM AND
CODE OF FEDERAL REGULATIONS****1.5 Superintendent's Compendium.**

The Superintendent may impose public use limits, close all or a portion of a park area to public use, or impose conditions or restrictions on a use or activity:

- Closed to public entry at all times, or prohibited
 - Anasazi Bridge (river mile 43)
 - Hopi Salt Mines (river mile 62)
 - Furnace Flats (river mile 71)
 - Hance Mines (river mile 78)
 - Bass Mine [including the tailings and waste rock areas] (river mile 111)
 - Bat Cave (river mile 266)
 - Rampart Cave (river mile 274.5)
 - Possession and use of personal watercraft (PWC)
 - Water-skiing
- Restricted to day use only
 - Redwall Cavern (river mile 33)
 - Little Colorado River (LCR) confluence (river left - mile 60 to 65). In addition, boats may not enter or park in the LCR. The southern half of the LCR, from the confluence with the Colorado River to the park boundary (approximately two miles upstream) is closed to swimming and wading from March 1st to November 30th. Swimming and wading in the northern half of the LCR is allowed year round.
 - Black Bridge to Pipe Creek (river mile 87 to 89)
 - Matkatamiba Canyon below the Redwall formation
 - Shinumo Creek (river mile 109)
 - Elves Chasm (river mile 116.5)
 - Tapeats Creek drainage (river mile 133.5), including 1/8 mile upstream or downstream of the confluence. Restriction does not apply to backpackers.
 - Deer Creek confluence [1/2 mile upstream or downstream on the north side of the river] (river mile 136)
 - Kanab Creek drainage (river mile 143.5), including the area 1/4 mile upstream and downstream.
 - Columbine Falls [within 200 yards of the bay] (river mile 274.3)
- Permit required for all access or use
 - All limestone caves in the Redwall formation
 - All river trips on the Colorado River
 - The scattering of human ashes / remains
- Conditions for public use
 - Fires are permitted along the Colorado River only when fully contained within an elevated fire pan with a minimum depth of 3"
 - All ash remains of charcoal, wood, or other fire residue must be carried out of the river corridor.
 - All river users must carry a washable reusable toilet system and remove solid waste from the river corridor.
 - All camping along the river corridor must be conducted within 100 yards of the water line
 - All users, hikers and rafters, within 100 yards of the Colorado River, without access to sanitary facilities, must urinate directly into the river
 - No vessel may travel primarily upstream above Separation Canyon
 - Cremation river camp is reserved for groups with participant exchanges from April 15 through October 15

2.1 Natural, cultural and archeological resources.

Possessing, destroying, injuring, defacing, removing, digging, or disturbing from its natural state:

- Living or dead wildlife or fish
- Plants or the parts thereof
- Nonfossilized and fossilized paleontological specimens
- Cultural or archeological resources
- Mineral resources
- Caves, including tossing rocks or items into caves

In addition, the following activities are prohibited:

- Walking on, climbing, entering, ascending, descending, or traversing an archaeological resource
- Possessing, destroying, injuring, defacing, removing, digging, or disturbing an archeological resource

2.2 Applicable Regulations Protecting Cultural Resources.

- The National Park Service Organic Act 16 U.S.C. 1
- The National Historic Preservation Act (36 CFR 800)
- The Archeological Resources Protection Act (43 CFR 7)
- Executive Order 13007
- The Native American Graves Protection and Repatriation Act (43 CFR 10)

2.3 Fishing.

In accordance with applicable state laws

2.4 Weapons.

Possession of a weapon, trap, or net (weapon is defined as a firearm, including air and gas powered, bow & arrow, blowgun, spear, explosive device, or any other implement designed to discharge missiles)

2.14 Refuse.

- Disposal in any method / area other than those designated
- Human waste within 100 feet of a side stream or within sight of a trail

2.22 Property.

- Leaving property unattended for longer than 24 hours
- Failing to turn in found property

2.38 Explosives.

Possession or use of fireworks

3.1 Applicable regulations.

- Title 14 United States Code
- Title 33 Code of Federal Regulations – Navigation
- Title 46 Code of Federal Regulations – Shipping
- Title 49 Code of Federal Regulations – Transportation

3.4 Boating accidents.

Report within 24 hours

3.5 Inspections.

Authorized persons may at any time stop or board a vessel

3.6 Operating.

- Operating a vessel, or knowingly allow another to operate, in a reckless or negligent manner, or in a manner likely to endanger a person
- Allowing a person to ride on the gunwales, transom, or decking over the bow of a

vessel propelled by machinery

3.21 **Swimming.**

"Swimming" from motorized vessels that are underway

7.4 **Grand Canyon Special Regulations.**

- PFD's must be worn by every person while on the river or while lining or portaging near rough water
- One extra PFD is required for each 10 persons (excluding canoes, kayaks, and sport-yaks)
- No person shall conduct, lead, or guide a river trip without a permit
- A trip is commercial if any fee, charge or other compensation is collected for conducting, leading, guiding, or outfitting a river trip. A river trip is not commercial if there is a "bona fide" sharing of actual expenses
- All human waste will be taken out of the Canyon and deposited in established receptacles or disposed of through approved means.
- No dogs, cats, or other pets (Note: assistance dogs for physically challenged individuals may be allowed through approval with the Chief Rangers Office)
- Swimming and bathing are permitted except in locations immediately above rapids, eddies, and riffles or near rough water
- No camping at:
 - Redwall Cavern
 - Elves Chasm
 - Havasu Creek
 - Between the mouth of the Paria and Navajo Bridge

33 CFR **Navigation**

- Operator / crew intoxication
 - .04 BAC defined as intoxicated for commercial crew members (95.020)
 - May not perform duties within 4 four hours of consuming alcohol (95.045)
- Personal flotation devices
 - Definition of serviceable and proper sizing (175.21 / 175.23)
 - Type IV throwable device required for vessels more than 16' long (175.15)
 - Registration required and properly displayed (173)

46 CFR **Shipping**

- Fire extinguishers required (25.30)
 - Vessels less than 26' = one B-I extinguisher
 - Vessels 26' – 40' = two B-I extinguishers or one B-II
- Personal flotation devices (25.25)
- Serious marine accidents (4.03-2)
 - Death, injuries requiring more than first-aid, incapacitating crew injury, actual or constructive total loss of vessel, discharge of reportable quantities of hazardous materials (**Grand Canyon considers a serious marine accident as occurring on the water and resulting in injuries having the potential for disability, death, or fatalities on scene**).
 - Employer required, & responsible, to take all practical steps to ensure chemical testing for alcohol and drug use following accident (4.06-1)
 - Revocation of license upon refusal to provide specimens (4.06-5)

49 CFR **Transportation**

- 40.29 – Drug testing analysis procedures. Tests will be for:
 - Marijuana metabolites
 - Cocaine metabolites
 - Opiate metabolites

- Phencyclidine
- Amphetamines

- USCG** ➤ Lighting for motor vessels between 12 and 20 meters (Rule 23, page 45)
- Inland** ➤ Lighting for motor vessels less than 12 meters (Rule 23, page 49)
- Rules** ➤ Lighting for oars powered vessels (Rule 23, page 75)
- Sound producing device required (Rule 33, page 112 – 113)

Summary of Camping and Visitation Restrictions

Restricted Areas

Areas along the Colorado River with special regulations or closures include:

Approximate River Mile (RM)	Description of Place	Restriction
RM 0.8 – RM 4.5, both sides	Colorado/Paria River confluence to Navajo Bridge.	No River Trip camping.
RM 33, river left	Redwall Cavern.	No River Trip camping and no fires.
RM 43, river right	Anasazi Bridge.	Closed to all visitations.
RM 52 – RM 53, river right	Nankoweap.	Special camping regulations,
RM 60.5 to RM 65, river left	Little Colorado River (LCR) confluence and surrounding area including the island at the confluence.	No camping. Boats may not enter or park in the LCR. To protect native fish habitat, spawning, and endangered young, the southern half of LCR (mid-stream to south shore) is closed to river runner swimming and wading from March 1 st to November 30 th . Crossing is allowed approximately 0.2 miles upstream of the confluence at the established crossing (marked by cairns).
RM 63 – RM 64.5, river left	Hopi Salt Mines.	No visitation.
RM 71 – RM 71.3, river right	Furnace Flats.	No visitation.
RM 77, river right	Hance Mine.	Due to asbestos hazard, no visitation along trail from RM 77 (north bank) to and including Hance Mine.
RM 77 – RM 87, both sides	All camps in the entire corridor between Hance and Phantom Ranch.	Camps should be utilized only by trips with passenger exchanges at Phantom Ranch. Camping at Cremation Camp is limited to those groups with passengers hiking out from Phantom (or Pipe Creek) early in the morning. Camping at Cremation by groups without exchanges is prohibited. Layovers are prohibited at Cremation Camp. Cremation Camp has a capacity of two groups.

RM 87 – RM 89.25, both sides	Area below 87 Mile camp (Cremation) through 0.25 miles below Pipe Creek (Garden Creek).	No camping except in an emergency. Emergency camping (including Roy's Beach) must be approved by the Phantom Ranger. Wood fires are never allowed. Passengers who wish to camp before joining or after leaving trips at Phantom Ranch must have an overnight backcountry permit from the Backcountry Office for the appropriate campground.
RM 109, both sides	Shinumo Creek.	No camping within 100 yards of the confluence of Shinumo Creek and the Colorado River.
RM 110.8, river right	Bass Mine, Hakatai Canyon.	Due to asbestos hazard, visitation is not permitted in the area immediately surrounding the mine, talus slope, and camp.
RM 116.5, both sides	Elves Chasm	No camping within 0.25 miles of the confluence of Royal Arch Creek with the river or within the chasm. Upper Elves Chasm, in the Elves Chasm drainage from ¼ mile up-creek from the Colorado River to ½ mile up-creek from the Colorado River has the following special restrictions placed on it due to endangered Kanab Ambersnail: Visitors to the area may not trample or disturb monkeyflower and maidenhair fern vegetation – these plants are habitat for endangered Kanab ambersnails.
RM 134, river right	Tapeats Creek	Day Use Only; No River Trip Camping on river right from 1/8 mile upstream to 1/8 mile downstream of the Tapeats Creek confluence with the Colorado River.
RM 136 – RM 136.8, river right	Deer Creek Falls.	No camping on the north (right) side of the Colorado River from 0.25 miles upstream to 0.5 miles downstream of the Deer Creek confluence with the Colorado River.
RM 143, river right	Kanab Creek	Day Use Only; No River Trip camping from ¼ mile upstream to ¼ mile downstream of Kanab Creek's confluence with the Colorado River.
RM 148, river left	Matkatimiba.	This is a Day Use Only area. No camping in the canyon.

M 156.5 – RM 157.3, river left	Havasus Creek.	<p>Camping is not allowed from 100 yards upriver of Havasu Creek to 0.5 miles down river of Havasu Creek.</p> <p>The Park Service boundary with Havasupai Tribal Land is at the Havasu Creek / Beaver Creek confluence. People planning on hiking upstream (south) of this point are expected to pay access fees to the Havasupai Tribe. One can pay these fees in advance or make reservations within Havasu Campground by calling the Havasupai Indian Tribe at (928) 448-2121 or (928) 448-2141.</p>
RM 165 – RM 273, river left	The south side of the canyon above the historical high water line is Hualapai Tribal Land.	Any use of Hualapai Tribal land for camping or hiking must be approved by the Hualapai Tribe in Peach Springs, Arizona. Call (800) 622-4409.
RM 185-187.5	Above Whitmore Wash	Camps should only be utilized by trips with exchanges at Whitmore Wash.
RM 266	Bat Cave.	Entry into the cave is prohibited.
RM 274.3	Columbine Falls.	Camping within 300 yards of the falls is prohibited.
RM 274.5	Rampart Cave.	Entry into the cave is prohibited.
Other Areas	Restrictions also include all other areas listed on the bulletin board at Lees Ferry.	

SUPPLEMENT H

NAVIGATION MARKERS

The following symbols are utilized in both Grand Canyon National Park and Lake Mead National Recreational Area to aid navigation. During times of low water, it is critical that all users understand and have knowledge of these markers and symbols. The symbols are found on white “can” buoys. Channel markers are red or green “can” buoys to delineate the main channel, just as “daymarks” do on land surfaces.

<p>BOATS KEEP OUT Orange-bordered diamond symbol with cross on white background. Explanations may be placed outside the crossed diamond shape such as Dam, Rapids, Swim Area.</p> 	<p>DANGER Orange-bordered diamond symbol on white background. The nature of danger may be indicated by words inside the diamond shape, such as Shoal, Reef, Wreck, Dam.</p> 
<p>CONTROLLED AREA Orange-bordered circle on white background for regulating water use activity. Type of control is indicated within the circle, such as No Anchoring, 5 m.p.h.</p> 	<p>Orange-bordered square or rectangle on white background. INFORMATION For displaying official information such as directions, distances, locations.</p> 
<p>FLAG IS RED WITH WHITE STRIPE</p>  <p>The diver's flag.</p>	<p>WHITE BUOY WITH BLUE STRIP</p>  <p>A mooring buoy</p>
<p>DAYMARK Green day shape, green flashing light at night. Marks the left side of the channel. Odd numbered.</p> 	<p>DAYMARK Red day shape, red flashing light at night. Marks the right side of the channel. Even numbered.</p> 
<p>SPHERICAL - UNLIGHTED</p> 	<p>WHITE LIGHT MORSE CODE - LIGHTED</p>  <p>Mid-channel markers. Red and white striped, lettered.</p>

**SUPPLEMENT I
RIVER TRIP INCIDENT REPORT FORM
Grand Canyon National Park**

This form must be given to the responding Ranger or mailed/faxed to the River District Office within 48 hours of trip completion (Grand Canyon National Park, PO Box 129, Grand Canyon, Arizona 86023; Fax (928) 638-7838)

Company: _____ Trip leader: _____

Incident Date: ____ / ____ / ____ Time: _____ Location: _____

Nature of the Incident: _____

Incident Occurred: Ashore (Hiking _____ In Camp _____) On Water _____ Swimming _____

Involved Persons Home Address Home Phone Sex Age/DOB Pass/Crew

#1 _____

#2 _____

#3 _____

If on the Water – Estimated Flow _____ CFS

Vessel Information

Position in Boat

PFD On/Off

Type of Boat: _____

#1 _____

Length: _____

#2 _____

Engine HP: _____

#3 _____

Registration # _____

Description (How did the incident occur?): _____

First Aid Provided: _____

Medication Given (Dose & Time): _____ Victim Allergies: _____

Medical Provider on Scene: _____

Name: _____ EMS Level/Physician ID: _____

Home City/State: _____ Telephone # _____

Victim Evacuated from Canyon (When, Where, How, # of people): _____

SUPPLEMENT J

RIVER TRIP GASTROINTESTINAL ILLNESS REPORTING INSTRUCTIONS

The trip leader must complete a Confidential River Trip Illness Report Form (Form) (Supplement K) for each person who becomes ill with a gastrointestinal illness on a trip.

If one or two people (clients or crew) experience any gastrointestinal illness during a trip, the Form must be completed at the time of illness for each person who becomes ill. The trip leader must give the Form to the Concessioner at the end of the trip. The Concessioner must send the Form to Grand Canyon National Park Dispatch (P.O. Box 129, Grand Canyon, Arizona 86023), and must notify Dispatch by phone (928) 638-7805 that a gastrointestinal illness has occurred. Dispatch is open 24 hours per day, 7 days per week, including holidays.

If three or more persons (clients or crew) experience any gastrointestinal illness during a trip, the trip leader must do the following:

1. Complete a Form at the time of illness for each person who becomes ill.
2. Notify the Concessioner as soon as possible using a SAT phone, giving all pertinent information on the gastrointestinal illnesses. The Concessioner must contact Dispatch by phone immediately to relay all available information.
3. If a SAT phone is not immediately available, then do one of the following:
 - a. Use another trip's SAT phone.
 - b. Report to a National Park Service patrol trip.
 - c. Use any other phone, such as one at Phantom Ranch.
 - d. If operational, use a radio if no phones are available.
 - e. Use every effort to report the gastrointestinal illnesses within 24 hours of onset.
4. At the end of the trip, submit all Forms to the Concessioner. The Concessioner must report by phone to Dispatch that the trip has ended, and must forward the Forms to Dispatch.

If the Concessioner receives information from a client or crew member that a gastrointestinal illness occurred following a trip that they suspect was related to the trip, the Concessioner must fill out a Form. The Concessioner must inform Dispatch of the gastrointestinal illness by phone, and must send the Form to Dispatch.

The Concessioner must maintain a separate file containing copies of all Forms. The Service will not disclose the Form unless required by law.

SUPPLEMENT K

CONFIDENTIAL RIVER TRIP GASTROINTESTINAL ILLNESS REPORT FORM

Name _____ Age _____ years Date of illness onset ____/____/____ PARK USE ONLY
 Address _____ Male ___ Female Time of illness onset ____:____ AM ___ PM ___ Trip ID _____
 _____ Individual ID _____
 Phone _____ - _____ - _____ Passenger ___ Staff Location of illness onset – River Mile _____ CO. ID _____

WHICH OF THE FOLLOWING SYMPTOMS DID THE INDIVIDUAL EXPERIENCE?

- | | |
|---|---|
| Y N | Y N |
| ___ ___ Nausea | ___ ___ Fever |
| ___ ___ Vomiting | ___ ___ ...if YES, was temperature taken? _____°F |
| ...if YES, check the approximate number of | ___ ___ Sweats/Chills |
| vomiting episodes per day (at maximum): | ___ ___ Abdominal pain or cramps |
| ___ 1-2 ___ 3-5 ___ 6 or more | ___ ___ Severe weakness |
| ___ ___ Diarrhea (loose or unformed bowel movement) | ___ ___ Headache |
| ...if YES, diarrhea lasted _____ days | ___ ___ Backache |
| ...if YES, check approximate number of | ___ ___ Muscle aches |
| diarrhea stools per day (maximum) | ___ ___ Other (specify) _____ |
| ___ 1-2 ___ 3-5 ___ 6 or more | _____ |
| ___ ___ ...if YES, was there blood in the stool? | _____ |
| ___ ___ Did the symptoms resolve by the end of the individual's river trip? | |
| ...if YES, date recovered by ____/____/____ | |
| ___ ___ Does this individual have any chronic medical conditions that could mimic the symptoms experienced while on the river (e.g., irritable bowel syndrome, inflammatory bowel disease, stomach ulcers, etc.)? | |
| ___ ___ Has the individual had any contact with anyone who had similar symptoms within two weeks prior to the trip? | |
| ___ ___ Does the individual attribute alcohol ingestion or other conditions as a likely explanation for his/her symptoms? | |
| ___ ___ Did the individual take any medications for illness (e.g., antibiotics, anti-diarrheal medications, etc.)? | |

TRIP START DATE ____/____/____
 ___ Lees Ferry [1]
 ___ Phantom Ranch [2]
 ___ Whitmore Helipad [3]
 ___ Diamond Creek [4]

TRIP ENDPOINT DATE ____/____/____
 ___ Phantom Ranch [2]
 ___ Whitmore Helipad [3]
 ___ Diamond Creek [4]
 ___ Pearce Ferry/South Cove [5]
 ___ Other (River Mile _____) [6]

CONCESSIONER _____

FORM COMPLETED BY _____

* Do not release except as required by law.